

Stay safe with the help of our smartphone app

Our health insurance gives members free access to Solace Secure.

 **Platinum Trusted Service Award**
2025 

Make your expat experience healthier and safer!

Benefits of the smartphone app

Keep on top of goings-on where you live & work

Travel risk management services from a global security company. With Solace Secure our members have everything they need to travel safely on a global scale.



Security alerts

Push notifications on your smartphone for civil unrest, conflict, terrorism and natural disasters near you.



24/7 security advice helpline

Call the helpline day and night for advice on incidents and unrest unfolding around you



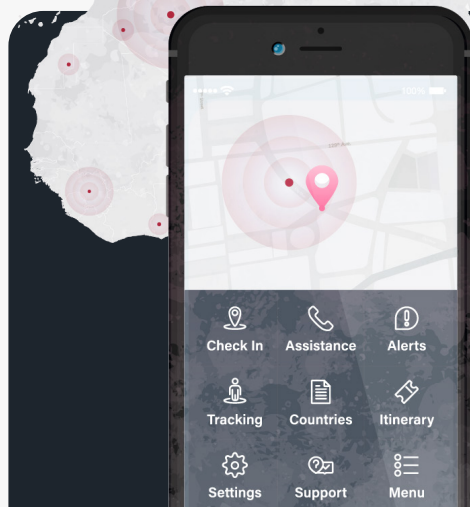
Country intelligence reports

Detailed information on each country, including executive summaries, threats, risk assessment and recent alerts



Special interest reports

Details analysis of recent and historic incidents, with guides on how to take care of you and your family abroad



Solace Global App

Travel assistance & security info in your pocket

Personal security is a big concern across Africa. Members with health insurance receive complementary access to our security smartphone app, with location-based, near real-time alerts about security incidents.

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How do members register for the app?

Health insurance with William Russell gives members complementary access to the Solace Secure app for their Apple or Android smartphones. Members need simply register their interest in the app, and an advisor from our member experience team will help them access the app.



STEP 1

Register for the app



STEP 2

We'll send you login details



STEP 3

Sign in on a browser and download the app